

## **CORE CARE TECHNOLOGIES, INC.**

Core Care Technologies, Inc. offers a full array of medical supplies for the health conscious consumer.

Our name signifies our desires to be recognized as a leader in providing quality health care products with discounts direct to our customer.

We carry products from only the most respected manufacturers in health care. Products utilizing the most advanced technologies products designed to promote healing, products designed to maximize patient comfort.

As a medical supply provider, Core Care Technologies, Inc. goes beyond the standard care of health care products. We are dedicated to providing the most practical and comprehensive products to complement today's health care professions and consumers' lifestyles.

### **CORE CARE 2003-2004 PROFESSIONAL CATALOG**

Core Care is pleased to introduce the 2003-2004 Professional Catalog. Enclosed you will find the terms, prices, conditions of sale and policies as they apply to authorized Core Care Technologies, Inc. distributors.

Products purchased from Core Care Technologies, Inc. are intended for sale and distribution in the domestic United States only. Distributors may not sell the product outside the U.S. or to customers who intend to sell the product outside the U.S. Doing so may result in being disqualified as an authorized Core Care customers.



## **TERMS AND CONDITIONS OF SALE**

All sales are subject to the following terms and conditions:

### **Terms of payment:**

Net 30

### **Minimum Order:**

None

### **Pricing**

All prices listed at Base Price. Prices and options are submitted without offer and are subject to change without notice. Prices are subject to all taxes, excises and other charges levied by any government national, state or local upon the sale, upon the sale, consumption or use of the products listed herein. We endeavor to advise the trade of fluctuations in prices, but prices in effect at the time orders are shipped will apply in all instances.

### **Transportation**

Transportation charges will be prepaid on carriers of our selection. When special handling is requested the cost of the special service will be added to the invoice.

Title to merchandise passes to the buyer upon delivery to the carrier.

### **Orders**

All orders are subject to our terms and conditions of sale and to acceptance by our Distribution Center. All orders accepted by Core Care Technologies may be subject to delays, failure to deliver or cancellation occasioned by strikes, fires, damages or destruction of plants or laboratories, war, riots, embargoes or other contingencies beyond the control of Core Care Technologies, Inc. We reserve the right to discontinue and withdraw from the marketplace any product, product size, or packaging at any time without any further obligation on the part of Core Care Technologies, Inc.

### **Shortages & Damage in Shipment**

We will credit you for the invoice price of any shipments that are lost in transit from us to you, provided that:

All visible damage and apparent shortages are noted on the carrier's delivery documents.

You contact us within 10 days after receipt of the shipment and cooperate with us in connection with our claim against the carrier.

If the above conditions aren't met, you will bear full responsibility of the loss of shipment.

### **Replacement of Damaged Goods**

If you require an immediate replacement of damaged goods, upon discovery, call Customer Service at 1-888-589-6656 and request a replacement. If immediate replacement is needed, customer service will overnight the product to you at no charge.

## **RETURN GOODS POLICY**

Core Care Technologies, Inc. will accept goods from our customers for credit under the following conditions:

Instructions for returning product can be obtained by contacting Customer Service 1-888-589-6656.

Only products purchased directly through Core Care Technologies, Inc. can be returned for credit.

Returned goods will be valued at the lowest purchase price within 12 months from the date of invoice.

Credit will only be considered for full market units of product are in the original closed or sealed packaging that is not marked or damaged in any manner.

### **PROFESSIOANL SERVICES DEPARTMENT**

The Professional Services Department has professional staff to assist you or your customers/patients with any questions or concerns. Address all technical questions and literature requests to this department.

A representative can be reached between 9:00am and 5:00pm Eastern Time, Monday through Friday.

### **ORDERING INFORMATION**

**Orders and Customer Service:** 1-888-589-6656 (9:00am - 5:00pm Eastern Time)

**Fax Orders:** 1-888-278-0500 (Toll Free 24 hours per day) or 1-856-218-0082

**Mail Orders:** Core Care Technologies, Inc.  
309 Fries Mill Road  
Suite 14  
Sewell, NJ 08080

